



ADMINISTRATION FOR
CHILDREN & FAMILIES



Child Care Licensing
Websites
Keeping Parents Informed




Outline

Website Demonstrations: Texas and Utah

- Website development and content
- Parents, providers and staff

State Panel

- Discussion with Ohio, Wisconsin, Texas and Utah



National Center on Child Care Quality Improvement

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CCDBG Act of 2014

States must post the following information on a consumer-friendly and easily accessible Web site

Provider-specific information


- Results of monitoring and inspection reports, including those due to major substantiated complaints
- Last date of inspection
- Information about corrective actions taken (if applicable)

Aggregate information

- Annual number of deaths
- Annual number of serious injuries
- Annual number of incidences of substantiated child abuse

Information about State processes


- The process for licensing child care providers
- The process for conducting background checks and the offenses that would keep a provider from being allowed to care for children
- The process for conducting monitoring and inspections of child care providers



National Center on Child Care Quality Improvement

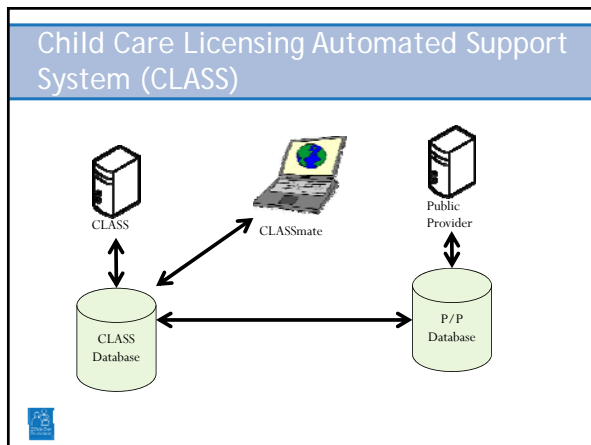
(Office of Child Care, 2015)

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Search Texas Child Care & Provider Portal

Lana Estevilla
Director of Policy and Program Operations
September 22, 2015



Public Website - Search Texas Child Care

- **Development**
 - Internally developed by in-house programmers
 - First released in 2003; major enhancements in 2009
- **Maintenance**
 - .NET team maintains public site, in addition to CLASSMate (mobile application) and provider portal

Public Website - Search Texas Child Care

Core Functionality:

- Provides Search capability to locate and view the 24-month compliance history for:
 - Licensed Child Care Centers
 - Licensed and Registered Child Care Homes
 - Licensed General Residential Operations
 - Licensed Child-Placing Agencies
- Search for operations that have had a permit involuntarily suspended or revoked
- Provides FAQs about Texas Child Care
- Provides consumer education

Public Website - Search Texas Child Care

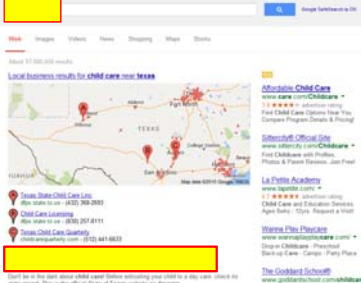
• Made easily accessible by:



The screenshot shows the homepage of the Texas Department of Family and Protective Services. At the top, there is a navigation menu with links for Child Protective Services, Foster Care, Adult Protective Services, Child Care Licensing, Adoption and Foster Care, and Contact Us. Below the navigation is a search bar with a magnifying glass icon and a 'Go' button. A navigation menu on the right side includes links for 'LEARN ABOUT DFPS', 'FIND CHILD CARE' (highlighted with a red box), 'STANDARDS & REGULATIONS', 'FIND A FORM', and 'HOTLINES'. There is also a 'I AM...' dropdown menu with options for Parents, Foster Youth, Elderly, and I.

Public Website - Search Texas Child Care

• Made easily accessible by:



The screenshot shows a Google search results page for the query 'child care near leane'. The search bar at the top contains the text 'child care near leane' and has a search button. Below the search bar is a navigation menu with links for Web, Images, Videos, News, Shopping, Maps, and Books. The search results show 'Local business results for child care near leane' with a map of Texas and several business listings. The listings include 'Affordable Child Care', 'Sisterly Official Site', 'La Petite Academy', 'Wanna Play Playcare', and 'The Lockwood Schools'. A red box highlights the search bar area.

Public Website - Search Texas Child Care

- Made easily accessible by:
 - www.txchildcaresearch.org

Public Website - Search Texas Child Care

Search Texas Child Care

Day Care Search

Public Website - Search Texas Child Care

Search for Child Care Center or Home

Choosing quality care is important, so quality which best describes your description. Please select from the following care options to best assist you with your search needs.

Search for Child-Care Operation

The results of this search will be dependent on the information provided by operations. Child-Care operations in the application stage will not be included in the results.

Enter one or more search criteria. Enter additional search criteria to narrow search results.

Operation Type: No Preference **Child-Care Operation**

Operation Name:

Operation Type: All Center-Based Child-Care Registered Child-Care Home Licensed Child-Care Home Licensed Center Licensed Enterprise-Based Child-Care

Ages Served: Infant (0 - 15 months) Toddler (18 months - 2 yrs) Preschool (3 yrs - 4 yrs) School (5 yrs and older)

Address:

City:

Public Website - Search Texas Child Care

Question: What kinds of day care operations are considered center-based? ▾

Question: What kind of day care operations are considered home-based? ▾

Question: What are the types of child day care operations? ▲

A:

Listed Family Home: A caregiver provides care in the caregiver's own home for three or fewer children unrelated to the caregiver, both through 13 years old, for at least four hours a day, three or more days a week, and more than nine consecutive weeks. The total number of children in care, including children related to the caregiver, may not exceed 12.

Registered Child-Care Home: A caregiver provides regular care in the caregiver's own home for not more than six children from birth through 13 years old, and may provide care after school hours for not more than six additional elementary school children. The total number of children in care at any given time, including the children related to the caregiver, must not exceed 12.

Licensed Child-Care Home: The caregiver provides care in the caregiver's own home for children from birth through 13 years old. The total number of children in care varies with the ages of the children, but the total number of children in care at any given time, including the children related to the caregiver, must not exceed 12.

Licensed Center: An operation providing care for seven or more children under 14 years old for less than 24 hours per day at a location other than the permit holder's home

- **Child Care Program:** is a licensed center that provides care for children under 14 years of age for less than 24 hours a day, but at least two hours a day, three or more days a week.
- **Before or After-School Program:** is a licensed center that provides care before or after, or before and after, the customary school day and during school holidays, for at least two hours a day, three days a week, to children who attend prekindergarten through grade six.
- **School-Age Program:** is a licensed center that provides supervision, along with recreation or skills instruction or training, and may provide transportation, before or after the customary school day, for at least two hours a day, three days a week, to children attending prekindergarten through grade six. A school-age program may also operate during school holidays, the summer period, or any other time when school is not in session.

Question: What is "drop in care"? ▾

Public Website - Search Texas Child Care

Programs

If there are specific child care needs, you may limit your search to operations that provide services listed below. It is recommended that you choose the relevant number of choices that apply, as your search results will be hampered by each selection made.

- Infant Age Care
- Before School Care
- Children with Special Needs
- Accredited
- Always Child-Care Substitutes
- Meals Provided
- After School Care
- Breasts Provided
- Drop-In Care
- Full-Care
- Full-Time Care
- Transportation to/from School
- Weekend Care
- Full-Time
- Night Care
- Not Used Care

Public Website - Search Texas Child Care

Child Care Search Results

DFPS Home | Child Care | Search Texas Child Care | This Page

Click on a Operation Name from the list to view that Operation's Details. You may click on the question mark image (?) to view the Frequently Asked Questions (FAQ) page.

Include Applications

Type ?	Operation/Caregiver Name	Location	County	Phone Number
Licensed Center - Child Care Program	Braker Lane Christian Learning	11300 HUNTERS LN AUSTIN, TX 78753	TRAVIS	512-837-2668
Licensed Center - Child Care Program	Bright Beginnings	8414 PARKFIELD DR AUSTIN, TX 78756	TRAVIS	512-821-2892
Licensed Center - Child Care Program	Bright Horizons Family Center	2411 W BRAKER LN AUSTIN, TX 78756	TRAVIS	512-833-7090
Licensed Center - Child Care Program	Children's Courtyard	11718 METRIC BLVD BLDG A AUSTIN, TX 78758	TRAVIS	512-635-4326
Licensed Center - Child Care Program	Children's Courtyard	12336 N MOPAC EXPY AUSTIN, TX 78758	TRAVIS	512-339-0727

Public Website - Search Texas Child Care

Operation Details

You may click on the question mark image (?) to view the Frequently Asked Questions (FAQ) page.

Operation Number:	88339
Operation Type:	Licensed Center
Program Provided:	Child Care Program
Operation/Center Name:	Hawthorne Montessori School
Location Address:	1414 KRAMER LN AUSTIN, TX 78758
Mailing Address:	1414 KRAMER LN AUSTIN, TX 78758
Phone Number:	512-821-9500
County:	TRAVIS
Website Address:	hawthornemontessori.com
Email Address:	info@hawthornemontessori.com
Administrator/Center Name:	Lisa Smith
Type of Issuance:	Full Permit
Issuance Date:	6/26/2008
Conditions on Permit:	No
Accepts Child Care Subsidies:	
Hours of Operation:	07:00 AM-05:00 PM
Days of Operation:	Monday - Friday
Total Capacity:	89
Licensed to Serve Ages:	Infant, Toddler, Pre-Kindergarten, 5
Corrective Action:	No

Public Website - Search Texas Child Care

Two Year Inspection Summary

Inspection routinely monitors compliance with Licensing standards, rules and law. At a minimum, licensed and certified operations are inspected at least once a year. Registered Child Care Homes are inspected at least once every two years. Licensed Family Homes are inspected only if there is a report of abuse/neglect or if we receive a report that the home is caring for too many children.

When operations have serious deficiencies or a significant number of deficiencies, repeat deficiencies, or fail to make corrections timely, they are inspected more frequently by licensing staff to ensure the health and safety of children in care.

There are many standards that an operation must comply with. The total number varies for each type of operation. An operation or home is generally given an opportunity to correct deficiencies and has the right to request a review of a deficiency. Deficiencies pending review are not included in the two year history.

Each standard is assigned a weight. The weight assesses all inspection standard violations in the same way, and represents the potential impact a deficiency might have on children. Review the inspection reports to learn more about each violation. It is important to remember weights are not assigned to an individual operation, inspection, or circumstance and are not intended to result in a ranking of operations or sites.

In the last two years, Licensing conducted the following:

- 4 Inspections
- 0 Citations
- 0 Out-of-Compliance
- 0 Reports

Click on the inspection type to see additional details related to each inspection.

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The weights of the standard deficiencies cited in the past two years are as follows:

- 4 were weighted as High
- 0 were weighted as Medium-High
- 0 were weighted as Medium
- 0 were weighted as Medium-Low
- 0 were weighted as Low

Click on the weight to see additional details about each deficiency.

Public Website - Search Texas Child Care

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- 0 were weighted as Medium-Low
- 0 were weighted as Low

Click on the weight to see additional details about each deficiency.

Public Website – Search Texas Child Care

Compliance History Details List

Operation Name: **HeadStart Montessori Subunit**
 Operation Number: **883038**
 Operation Type: **Licensed Center**
 Program Provided: **Child Care Program**
 E-mail Address: **isa@headstartmontessori.com**

The following items regarding the risk to children is evaluated at every inspection:

The Supervision of Child: **Condition of any Waiver/Variance, if applicable**
 Director and/or Caregiver Responsibilities
 Child/Caregiver Ratio: **Director and/or Caregiver Responsibilities**
 Obvious Fire, Safety and/or Sanitation Deficiencies: **Restrictions and/or Conditions of the Permit**
 A Sampling of Service Incident Reports (RSCL items): **Background Checks**

Two year compliance history:
 Click on the expansion button to view the violation details.

Search Criteria: **Standard Risk Level: All** **Type of Licensing Activity: All** **Date: All** **Search** **Clear**

Detail	Standard Number/Description	Type	Standard Risk Level	Complied at Inspection	Correction Due/Date	Date Corrected/Verified	Open for Narrative
1382013	76.41250: Children's Products Annual Certification	Permitting/Inspection	Medium	Yes	1/26/2015		Click for Narrative...
1182024	76.41110: Director Annual Training - Special Topics for Infant Care	Permitting/Inspection	Medium	Yes	1/26/2014		Click for Narrative...
1182024	76.4200: Background check results - Other FPE (includes head start or other states in which no self-fund any annual check not required until 10/1/2015)	Permitting/Inspection	High	No	1/26/2014	1/26/2014	Click for Narrative...
1182024	76.42000: Previous Program check - No large background check or other states in which no self-fund any annual check not required until 10/1/2015	Permitting/Inspection	High	No	8/29/2014	8/4/2014	Click for Narrative...
1182024	76.42010: High Clearance Staffing, Train, Monitor, New Separate for First and Incomplete at Child	Permitting/Inspection	High	Yes	1/26/2014		Click for Narrative...
10102013	76.46700: Installation and Maintenance of Locks in Locking - Master Key Management	Permitting/Inspection	Medium	No	8/13/2013	8/13/2013	Click for Narrative...
10102013	76.46730: Measurement of Lock Size for Security	Permitting/Inspection	Medium	No	8/13/2013	8/13/2013	Click for Narrative...

Horizontal lines representing a continuation of the table or data.

Public Website – Search Texas Child Care

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1182024	76.4200: Background check results - Other FPE (includes head start or other states in which no self-fund any annual check not required until 10/1/2015)	Permitting/Inspection	High	No	1/26/2014	1/26/2014	Click for Narrative...
1182024	76.42000: Previous Program check - No large background check or other states in which no self-fund any annual check not required until 10/1/2015	Permitting/Inspection	High	No	8/29/2014	8/4/2014	Click for Narrative...
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10102013	76.46700: Installation and Maintenance of Locks in Locking - Master Key Management	Permitting/Inspection	Medium	No	8/13/2013	8/13/2013	Click for Narrative...
10102013	76.46730: Measurement of Lock Size for Security	Permitting/Inspection	Medium	No	8/13/2013	8/13/2013	Click for Narrative...

Horizontal lines representing a continuation of the table or data.

Public Website – Search Texas Child Care

Compliance History Details List

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 A Sampling of Service Incident Reports (RSCL items): **Background Checks**

Two year compliance history:
 Click on the expansion button to view the violation details.

Search Criteria: **Standard Risk Level: All** **Type of Licensing Activity: All** **Date: All** **Search** **Clear**

Detail	Standard Number/Description	Type	Standard Risk Level	Complied at Inspection	Correction Due/Date	Date Corrected/Verified	Open for Narrative
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1182024	76.4200: Background check results - Other FPE (includes head start or other states in which no self-fund any annual check not required until 10/1/2015)	Permitting/Inspection	High	No	1/26/2014	1/26/2014	Click for Narrative...
1182024	76.42000: Previous Program check - No large background check or other states in which no self-fund any annual check not required until 10/1/2015	Permitting/Inspection	High	No	8/29/2014	8/4/2014	Click for Narrative...
1182024	76.42010: High Clearance Staffing, Train, Monitor, New Separate for First and Incomplete at Child	Permitting/Inspection	High	Yes	1/26/2014		Click for Narrative...
10102013	76.46700: Installation and Maintenance of Locks in Locking - Master Key Management	Permitting/Inspection	Medium	No	8/13/2013	8/13/2013	Click for Narrative...
10102013	76.46730: Measurement of Lock Size for Security	Permitting/Inspection	Medium	No	8/13/2013	8/13/2013	Click for Narrative...

Horizontal lines representing a continuation of the table or data.

Public Website – Search Texas Child Care Compliance History Details List

Compliance History Details List

Operation Name: Hawthorne Montessori School
 Operation Number: 889309
 Operation Type: Licensed Center
 Program Provided: Child Care Program
 E-mail Address: isa@hawthornemontessori.com

The following items regarding the risk to children is evaluated at every inspection:

The Supervision of Child
 Child/Caregiver Ratio
 Obvious Fire, Safety and/or Sanitation Deficiencies
 A Sampling of Serious Incidents Reports (RICCL, only)

Two year compliance history:
 Click on the expansion button to view the violation details.

Date	Standard Number/Description	Monitoring	High	Medium	Low	889309	889309	Click for Details
11/18/2014	745.422(5) - Child's Products Annual Cal							
11/18/2014	745.422(7) - Director Annual Training - Edu							
11/18/2014	745.422(9) - Background Check results - Wh	Monitoring						
11/18/2014	745.422(10) - Firearm Prohibit check for							
11/18/2014	745.422(12) - High Churning Statute - You							
11/18/2014	745.422(15) - Installation and Maintenance of							
11/18/2014	745.422(17) - Measurement of Line Size for							



Public Website – Consumer Education Compliance History Details List

Compliance History Details List

Operation Name: Hawthorne Montessori School
 Operation Number: 889309
 Operation Type: Licensed Center
 Program Provided: Child Care Program
 E-mail Address: isa@hawthornemontessori.com

The following items regarding the risk to children is evaluated at every inspection:

The Supervision of Child
 Child/Caregiver Ratio
 Obvious Fire, Safety and/or Sanitation Deficiencies
 A Sampling of Serious Incidents Reports (RICCL, only)

Two year compliance history:
 Click on the expansion button to view the violation details.

Search Criteria
 Standard Risk Level: High Type of Licensing Activity: All

Date	Standard Number/Description	Type
11/18/2014	745.422(9) - Background check results - When FBI required	Monitoring



Public Website – Consumer Education Compliance History Details List

Compliance History Details List

Operation Name: Hawthorne Montessori School
 Operation Number: 889309
 Operation Type: Licensed Center
 Program Provided: Child Care Program
 E-mail Address: isa@hawthornemontessori.com

The following items regarding the risk to children is evaluated at every inspection:

The Supervision of Child
 Child/Caregiver Ratio
 Obvious Fire, Safety and/or Sanitation Deficiencies
 A Sampling of Serious Incidents Reports (RICCL, only)

Two year compliance history:
 Click on the expansion button to view the violation details.

Search Criteria
 Standard Risk Level: High Type of Licensing Activity: All

Date	Standard Number/Description	Type
11/18/2014	745.422(9) - Background check results - When FBI required	Monitoring



Public Website - Consumer Education

Child Care Licensing
Compliance History Details List

FIND CHILD CARE
Find Child Care
Information for Parents

CHILD SAFETY
Child Safety Campaigns
Homeless

SERVICE PROVIDERS
Provider Login & Background
Standards & Regulations

DAY CARE
Become a Day Care Provider
Day Care Licensing

24 HOUR RESIDENTIAL
Become a 24-Hour Residential
24-Hour Residential Care LIC
Licensed Administrators

MORE CHILD CARE LICENSING
FAQs
Forms
Contact Us

Child Safety Campaigns

DPPS Home - Child Care - Home Child Care Licensing - This Page

DPPS supports several child safety campaigns that can help you keep children safe in a variety of situations.

- Don't Be in the Dark About Child Care campaign on dangers of unregulated child care
- Room to Breathe campaign on safe sleeping practices for infants
- Watch Kids Around Water campaign on water safety for children, at home and outdoors
- Car Safety: Look Before You Lock
- Information on Shaken Baby Syndrome and Sudden Infant Death (SIDS)
- Healthy Child Care America
 - Keep Children Safe Poster
 - English Color
 - English B&W
 - Spanish Color
 - Spanish B&W
- Obtaining a Child Abuse Central Registry Check in Each State
- Texas Department of Public Transportation FAQs Child Passenger Safety and Seat Belt Use
- Public education campaign about dangers of small turtles to children younger than 5 years old

Standard Risk Level: High Type of Licensing Activity: All

Search Criteria

Date	Standard Number/Description	Type
7/5/2015	745.42623 - Background check results - When FBI required.	Monitoring

Public Website - Provider Resources

Child Care Licensing
Compliance History Details List

FIND CHILD CARE
Find Child Care
Information for Parents

CHILD SAFETY
Child Safety Campaigns
Homeless

SERVICE PROVIDERS
Provider Login & Background
Standards & Regulations

DAY CARE
Become a Day Care Provider
Day Care Licensing

24 HOUR RESIDENTIAL
Become a 24-Hour Residential Care Provider
24-Hour Residential Care Licensing
Licensed Administrators

MORE CHILD CARE LICENSING

DPPS Home - Child Care - Search Texas Child Care - Child Care Provider Resources - Compliance History

Operation Name: **Hearthome Montessori School**
 Operation Number: **889329**
 Operation Type: **Licensed Center**
 Program Provided: **Child Care Program**
 E-mail Address: **isa@hearthomemontessori.com**

The following items regarding the risk to children is evaluated at every inspection:

The Supervision of Child	Com
Child/Caregiver Ratio	Dire
Obvious Fire, Safety and/or Sanitation Deficiencies	Rest
A Sampling of Serious Incidents Reports (RICCL, only)	Back

Two year compliance history
 Click on the expansion button to view the violation details.

Standard Risk Level: High Type of Licensing Activity: All

Search Criteria

Date	Standard Number/Description	Type
7/5/2015	745.42623 - Background check results - When FBI required.	Monitoring

Public Website - Provider Resources

Child Care Licensing
Become a Day Care Provider

FIND CHILD CARE
Find Child Care
Information for Parents

CHILD SAFETY
Child Safety Campaigns
Homeless

SERVICE PROVIDERS
Provider Login & Background
Standards & Regulations

24 HOUR RESIDENTIAL
Become a 24-Hour Residential Care Provider

DPPS Home - Day Care - Residential Licensing - This Page

The process for getting a permit to operate a day care in Texas is designed to protect children by building a cooperative relationship between the Texas Department of Family and Protective Services and the applicant. Please become familiar with general requirements, rules, and resources before you apply.

Here you will find out how to get started if you want to start a child-care operation either in your home or at a center outside your home.

First, read this [Guide to Child Care in Texas](#) and consider which type of care is best for you. Then choose the type of day care you are interested in providing and follow one of the two links below for more information.

Choose your Day Care Facility Type Below

[Become a Day Care Center Provider](#)

[Become a Day Care Home Provider](#)

9

Public Website - Provider Resources

Child Care Licensing

PRE-CHILD CARE

Find Child Care

Information for Parents

CHILD SAFETY

Child Safety Campaign

Hotlines

LICENSE PROVIDERS

Provider Login & Background Checks

Statistics & Registration

DAY CARE

Become a Day Care Provider

24 HOUR RESIDENTIAL

Become a 24 Hour Residential Care Provider

Become a Day Care Provider

DPHS Home - Day Care - Home Child Care Licensing - This Page

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Become a Day Care Home Provider

Public Website - Provider Resources

Child Care Licensing

PRE-CHILD CARE

Find Child Care

Information for Parents

CHILD SAFETY

Child Safety Campaign

Hotlines

LICENSE PROVIDERS

Provider Login & Background Checks

Statistics & Registration

DAY CARE

Become a Day Care Provider

24 HOUR RESIDENTIAL

Become a 24 Hour Residential Care Provider

Become a Day Care Home Provider

DPHS Home - Day Care - Home Child Care Licensing - This Page

The process to obtain a permit is designed to ensure the protection of children through a cooperative relationship between the Texas Department of Family and Protective Services and the potential applicant.

If you are interested in starting a Day Care Home operation here is what you need to do to get started. Each step consists of a few small tasks, so please read the instructions thoroughly to ensure that you don't miss any important pieces.

Step 1 - View the Online Pre-Application Course & Print Your Certificate

- Get informed.** You may want to become familiar with required materials and helpful resources before viewing the online pre-application course. These resources are designed to provide you with information to help you understand the licensing process and other key elements of becoming a child care provider. Don't worry - you don't have to read or absorb all of this information now, but we wanted you to know where to find it when you're ready. [Helpful Materials & Resources for Applicants](#)
- View the online Pre-Application Course.** This presentation will introduce you to the options that you have for providing in-home child care and the process for becoming a child care provider.
 - [Click here to access the Pre-Application Online Course now](#)
- Print and save your certificate.** Once you have watched the presentation, print and save the certificate. If you decide to apply to operate a Licensed or Registered Child Care Home, you will need to provide a copy of the certificate to Child Care Licensing later on in the application process.

NOTE: If you prefer to attend a live pre-application course instead of viewing the online presentation, you will first need to submit your application form and fees. Once you have done so, you may contact your local Child Care Licensing office to obtain dates for pre-application classes scheduled in your area. If you take the online Pre-Application Course you do not need to register for a classroom orientation after submitting your application.

Step 2 - Submit an Online Application (& Fees)

Congratulations! You have decided to apply to become a home-based child care provider. Once you have determined the type of day care home you wish to apply for, you are ready to begin the application process. Here are your next steps. **Note, if you already have a permit/operation number, click here instead.**

Public Website - Provider Resources

Child Care Licensing

PRE-CHILD CARE

Find Child Care

Information for Parents

CHILD SAFETY

Child Safety Campaign

Hotlines

LICENSE PROVIDERS

Provider Login & Background Checks

DAY CARE

Become a Day Care Provider

24 HOUR RESIDENTIAL

Become a 24 Hour Residential Care Provider

Child-Care Provider Login

DPHS Home - Day Care - Search - Home Child Care - This Page

This page allows you to login to your online provider account. Within your account, you can perform a variety of tasks:

Create an Account Before Logging In!

- Create a Day Care Provider account
- Create a 24 Hour Residential Care Provider account

Once you have completed Pre-Application activities:

- Complete Online Registration

What can I do within my account?

As an applicant applying online, you can:

- Sign up for a Child Care Licensing Pre-Application class (once you receive notification via your online account).
- Submit an online application to become a child care provider
- View your application status
- View the status of any required paper forms
- Add / Update / View Controlling Interest
- Submit background check requests

As an applicant applying via mail, you can:

- Submit background check requests

Once you receive a permit from DPFS Child Care Licensing to operate a child care operation, you can:

- Submit background check requests and view the status of submitted background checks

Login

Please enter your User ID and Password below to access your account.

*Required. You are about to login to a secure site. If you have your Provider ID, you may skip the registration/login screen.

User ID:

Password:

Login

Forgot your User ID or Password?

Attention: Please use the Forgot or Reset button to recover your account.


Note: Single Checkouts users will not be able to enter background checks, add controlling interest or update the governing body, or use the address correction function.

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Provider Portal

Core Functionality:


- **An applicant can:**
 - Sign up for a Child Care Licensing Pre-Application class
 - Submit an online eApplication
 - View application status
 - View the status of any required paper forms
 - Add / Update / View Controlling Person
 - Submit background check requests



Provider Portal




Core Functionality:

- **A provider can:**
 - Submit background check requests and
 - View the status of submitted background checks
 - Add / Update / View Controlling Person
 - View inspection history/compliance history
 - Submit a request for a waiver/variance
 - Submit changes to governing body
 - Submit an eReport of abuse/neglect or other violations
 - 24-Hour Residential Care operations only:
 - Submit or change information on a verified agency foster home
 - Update provider vacancies
 - Submit information on Emergency Behavior Intervention




Utah

Simon Bolivar
Child Care Licensing Administrator
Utah Department of Health



State Panel

Texas
Utah
Wisconsin




National Center on Child Care Quality Improvement

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Resources

- National Center for Child Care Quality Improvement. (2014b). *Contemporary issues in licensing: Reporting, tracking and responding to serious injuries and fatalities in child care*. Washington, DC: Office of Child Care. Retrieved from <https://childcareta.acf.hhs.gov/resource/contemporary-issues-licensing-reporting-tracking-and-responding-serious-injuries-and-fatalities>
- National Center for Child Care Quality Improvement. (2014a). *Building support for licensing*. Washington, DC: Office of Child Care. Retrieved from https://childcareta.acf.hhs.gov/sites/default/files/building_support_licensing.pdf
- National Center for Child Care Quality Improvement. (2013). *Licensing information posted on the internet*. Washington, DC: Office of Child Care. Retrieved from <https://childcareta.acf.hhs.gov/resource/licensing-information-posted-internet>
- National Center for Child Care Quality Improvement. (2014). *Use of technology to enhance licensing administration*. Washington, DC: Office of Child Care. Retrieved from <https://childcareta.acf.hhs.gov/resource/use-technology-enhance-licensing-administration-0>
- National Center on Child Care Quality Improvement (2015). *Consumer education: Information on provider monitoring and oversight*. Coming Soon.



National Center on Child Care Quality Improvement

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ADMINISTRATION FOR
CHILDREN & FAMILIES



Thank You

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Office of Child Care

National Center on Child Care Quality Improvement

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