

Karen Elaine Kroh, PA
1994-1997 & 1997-2000

Karen E. Kroh has served in an active management capacity for NARA as President, Vice-President and a National Council member for over 17 years. She has published and presents nationally on the regulatory and licensing topics of rule formulation, licensing enforcement, licensing measurement tools and systems, instrument design, license statute development, organization management, regulatory trends/issues and the theoretical principles of licensing. Kroh serves as an active NARA regulatory consultant, having recently completed consultation projects for Luxembourg, the European Union, New Jersey and Florida.

Kroh has served on national advisory boards including the National Child Care Health and Safety Standards of the American Academy of Pediatrics and the American Public Health Association, Child Welfare League of America Licensing Project, National Child Care Information Exchange, National Association of State Developmental Disabilities Directors, Child Welfare Licensing Curriculum Grant, National Licensing Improvement Project and Virginia Commonwealth University Licensing Institute. She has received numerous national awards for excellence and outstanding achievements in the field of licensing and regulatory management from the National Association for Regulatory Administration and Virginia Commonwealth University.

In her home state of Pennsylvania, Karen currently serves as Director of Adult Residential Licensing, supervising a regional staff of 50, and is responsible to license and regulate over 1,600 assisted living facilities serving over 53,000 residents. In her former position, she served as Regulatory Manager, Office of Legal Counsel, where she was responsible for the oversight and management of the development and publication of over 200 chapters of licensure, program and fiscal regulations. In prior capacities, Kroh has served in regulatory management positions in the areas of health care, childcare, child residential and day treatment, developmental disabilities and mental health, as well as in several cross-agency management and supervisory positions encompassing all child, adult, residential and part-day regulatory areas, including substance abuse and assisted living.

Kroh's recent accomplishments include the publication and implementation of new assisted living regulations. She has also recently published/developed: a regulatory policy manual for use by over 220 regulators (including research methods, community participation techniques and regulation drafting principles), new child residential licensing regulations, draft childcare regulations, a human service licensing statute, including wide stakeholder participation, residential and part-day regulations and measurement systems for developmental disabilities programs and a new cross-systems training program for regulatory staff in three state agencies. She has also recently initiated the establishment of a new state Office of Licensing and Regulatory Management.

With over 31 years of regulatory and licensing experience in the field of health and human services, Karen Kroh's areas of expertise include rule formulation, organizational development, regulatory



measurement tools and systems and licensing enforcement, spanning all health and human service areas.